



Château des Tilleuls



Information & General Terms and Conditions of Sale Season 2023

Le Château des Tilleuls

Route de la Baie - Lieu dit Les Tilleuls

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contact@chateaudestilleuls.com

www.chateaudestilleuls.com

GPS coordinates : 50°8'30'' N - 1°45'45'' E



Descriptive state

The pitches are available from the 01/03 to the 30/09/2023
Rentals open according to the periods indicated in the price list.
Residential campsite open from the 01/03 to the 17/12/2023.

Leisure campsite listed 3 stars, classification and decision date of the 15th of November of 2016 n° C80-002344. Pitches : 235.

General information :

Location of the campsite : In the department of the Somme, in the region Hauts de France.

Distance to the sea : 11 km St Valéry sur Somme – 14 km Le Crotoy.

Distance to the Canal of the Somme : 1,5 km.

Distance to the closest town : Abbeville – 8 km.

Distance to the station : 4,5 km Noyelles sur Mer – 9 km Abbeville.

No public transport from the campsite. Recommended means of transport.

Distance to the closest food store : Intermarché Abbeville 5,5 km.

Environment :

Railway line near the entrance of the campsite (on the other side of the road, pitches and rentals located at the top of the site, 200 metres from the reception) **steeply sloping** terrain.

Grand Lavers bird reserve 4 km away - Baie de Somme 10 km away.

Possibility of joining the towpath at 1.5 km (200 m from the departmental road) to go to St Valéry or Abbeville by bike (about 10 km from the campsite).

Common facilities located in the campsite :

- Outside swimming pool **open from the 1st of June to the 10th of September 2023**, heated from 01/06 to 01/09. 1 large pool of 165 m², depth 1,60m, 1 paddling pool of 29 m², depth 0,20 m.
- Playground for children up to 10 years old with 2 slides, 2 swings, 1 structure with monkey bridge, climbing wall, 1 turnstile, 1 spring game, 1 climbing pyramid.
- A multisport field, a beach volleyball court.
- A tennis court, accessible by reservation at the reception..
- A weight room open from 1st May to 30th September, 4 outdoor fitness machines.
- A 5-hole mini golf course, open from April to October.
- 2 covered table tennis tables & petanque court.
- An ephemeral playground with 3 inflatables and 2 trampolines, **from 08/07 to 31/08**, depending on weather conditions, in accordance with standard 14960, accessible with a leisure pass.
- 2 washing machines 6 & 8 kg : Price €5 (token to buy or recharge badge at the reception).
- 1 Tumble dryer : Price €3 (token to be bought or recharge badge at the reception).
- 1 Dishwasher: Price €2.
- Ironing board and iron available at the reception.

Access

**2 Hours from Paris, 3 hours from Brussels,
1 hour from Rouen and 3.5 hours from London**

From Paris, Calais or Amiens :

First, Motorway A16, take the exit 23 « St Valéry S/Somme » and the Motorway A28, take the exit °1.

Turn on the direction of St Valéry S/Somme, go thought « Grand Lavers » and it will be on your right after the dual carriageway.

From The Baie de Somme, take the direction of Noyelles S/Mer, and Port le Grand, it will be 1 km after the village on your left.



General rental conditions

Only the people whose names are stated on the booking contract will be allowed on the site.

Reservations are strictly personal and may not be transferred to another person under any circumstances.

The customer must comply with the campsite's internal rules and be responsible for ensuring that they are respected by all people staying with him or visiting him. He must be insured for his civil liability extended to the practice of camping and renting.

The Château des Tilleuls cannot be held responsible for any loss, injury or damage that may occur to holidaymakers or their property during their stay.

In case of non-compliance or serious misconduct, the campsite cannot be held responsible for anything other than its own actions. Minors must be accompanied by a legal guardian. The Château des Tilleuls reserves the right to cancel the reservation or to refuse access to the campsite, if it finds that the pitch or accommodation reserved is intended for unaccompanied minors.

Pitches :

The pitches are rented from 2 p.m to midday. **Departure after 12 noon will result in the payment of an extra day.** The pitch takes into account as much as possible the preferences of the customer.

These preferences must be specified at the time of booking but cannot be guaranteed or demanded.

Dogs are allowed provided they are **kept on a lead**, pick up their droppings and are **not allowed to wander around the pitches and the playground.**

Dogs are not allowed in the swimming pool area, the playground, the multi-sports ground, the petanque area or the sanitary facilities.

The maximum capacity of a pitch is 6 people.

No more than this number of people will be accepted.

A **security deposit** will be required for the rental of a VIP pitch, with private sanitary facilities. (individual and private sanitary facilities on the pitch, equipped with a shower, a washbasin, a toilet, a sink and a top box refrigerator). Use exclusively reserved for the people indicated on the pitch's occupation.

Accommodation :

Gypsy caravans / Treehouses :

Arrival by appointment from 3pm. Keys are handed over at the reception desk at the latest at 11 am.

The following services are included in the stay: bed(s) made on arrival, towels and breakfast.

Mobile home - Renovated Chalet - Bivouac - Coco Sweet - Minihome Tithome :

per night or short stay : The accommodation is rented from 3 p.m to 11 a.m.

Mobile-home - Cottage : Sheets are available for the number of people indicated in the contract. Household linen and towels are to be provided (possibility of renting - comfort pack with beds made on arrival).

Renovated chalets : Sheets are available for the number of people indicated in the contract. Household linen and towels are to be provided (possibility of renting - comfort pack with beds made on arrival).

Coco Sweet : Blankets and pillows provided, disposable sheets available.

MiniHome /Tithome : Pillows & duvets provided, disposable sheets available.

Bivouacs : Mattresses and bedsprings included, please provide your own bedding: sheets, sleeping bags, blankets, pillows are not provided.

Weekly or long stays : The accommodation is rented from 3 p.m. to 10 a.m., depending on the inventory appointment.

Sheets are available but towels and household linen are not provided. In July and August, weekly rentals are mainly from Saturday to Saturday.

Mobile-home - cottage : Pillows and duvets provided, double bed 140x190 cm, single beds 80x190 cm.

Renovated chalets: Pillows and duvets provided, double bed 140x190 cm, single bunk beds 70x190 cm.

Parents of young children should ensure that the mattresses are protected. In the event of damage exceeding the amount of the deposit, the tenant undertakes to pay the full amount on proof.

The rental price includes: the rental of the accommodation, the charges (water, gas, electricity within the limit of 150 kw in the summer or 250 kw in the winter per week), the access to the services, infrastructures, entertainment (according to program) as well as to the swimming pool at the opening dates for the people registered to the contract.

No more than the number of people will be accepted. (the maximum number of persons corresponds to the number of persons (including children and babies from 1 month) indicated on the type of accommodation, i.e. 2, 3, 4, 5, 6 or 8 people). **It is forbidden to smoke inside the accommodation. Tents are not allowed on the rental pitches next to the accommodation.**

Any overrun of the schedule will result in the invoicing of an additional day.

Late arrival : Arrivals are made during the reception hours and at the latest at 7 pm. If the planned arrival time is late, the guest must inform the Château des Tilleuls by any means at the latest the day before.

In case of arrival **after 8 pm, an extra charge of 10 € may be invoiced.**

Please note that there will be no arrivals after 9.00 p.m.

Reservation : The reservation request does not constitute a definitive reservation until it is validated by the reservation service. It will only become effective after acceptance and validation of the payment of the deposit of 30% of the amount of the stay (confirmation sent by e-mail or post within 3 working days). From then on, the reservation will become final.

The customer undertakes to pay the balance of the stay at the latest 30 days before the date of arrival for rental and 15 days before the date of arrival for pitch.

Late payment will result in the cancellation of the booking and the retention of the deposit as compensation for breach of contract.

In accordance with Article L 121-20-4 of the French Consumer Code, the Internet user is informed that no right of withdrawal applies to services offered on the websites www.chateaudestilleuls.com, www.cabanebaiedesomme.com or www.locations-insolites.com. or anywhere you can book a stay in Le Château desTilleuls.

Early departure, late arrival or cancellation will not be reimbursed by the campsite itself and payments will be retained as compensation.

However, we strongly advise you to take out the cancellation insurance offered. If the rental is not occupied by the customer 24 hours after the planned date (for long stays) and the delay has not been reported, the campsite will dispose of the rental.

Cancellation : The Château des Tilleuls suggest you a cancellation insurance, the general conditions of which are available on our website or on request.

Cancellation / postponement fee before 15 days arrival (excluding cancellation insurance): 20% of the stay will automatically be charged as a postponement or cancellation fee.

Cancellation before the guest's

arrival by the Château des Tilleuls: The Château des Tilleuls reserves the right to cancel the stay in case of force majeure, technical reasons or the impossibility of guaranteeing good conditions for the stay.

In this case, you will be offered a postponement or refund of the stay (excluding booking fees and cancellation insurance). No compensation can be requested.

Cancellation before arrival by the guest without cancellation insurance:

More than 30 days before the arrival date, the cancellation or postponement fees will be retained as a breach of contract indemnity.

Less than 30 days, till 15 days without cancellation insurance, 50% of the stay will be retained as compensation for breach of contract.

15 days and less from the date of arrival, without cancellation insurance, no refund will be granted, the amounts paid will be retained as compensation.

Cancellation prior to the guest's arrival by the guest with cancellation insurance: Declaration to the cancellation insurance and payment by the cancellation insurance according to conditions.

Cancellation on arrival of the guest by the Château des Tilleuls: For unusual accommodation, the Château des Tilleuls reserves the right to cancel the stay in the event that the weather conditions (wind, vigilance, etc.) do not allow access and the stay to proceed in complete safety. In this case, the guest will be rehoused in an available accommodation and a postponement of the stay will be proposed (according to availability).

No compensation can be requested.

If the guest does not wish to be rehoused, he/she will have to organise his/her own accommodation

and a postponement of the stay will be proposed to him/her (according to availability) without any compensation being granted. It should be noted that the postponement of the stay will only be proposed if the service has not been provided, i.e. if the guest has not taken possession of the accommodation.

In other cases, the conditions of postponement will be examined on a case by case basis. In the event of bad weather during the rental period requiring evacuation, the guest will be notified in order to be rehoused according to availability. In this case, the guest will benefit from a second night in the hut at half price, in accordance with the schedule, within the current 12 months.

The Château des Tilleuls also reserves the right to forbid access to the accommodation to a guest who is under the influence of narcotics, medication, drugs or alcohol, which may impair his vigilance or which may modify his behaviour. In this case, the guest will not be entitled to accommodation, postponement or any compensation.

Cancellation on arrival by the guest:

If, on arrival, the guest refuses to enter the accommodation or pitch for any reason whatsoever, he/she may be rehoused at his/her own expense in any available accommodation.

If this solution is unsuitable, an alternative accommodation solution may be proposed but the cost of the stay will be charged to the guest. No compensation or postponement may be requested.

If the guest does not show up on the day mentioned on the overnight rental contract, after a period of 2 hours without notice, the present contract is considered to be cancelled and the sums paid remain the property of the Château des Tilleuls, which may dispose of the accommodation.

Cleaning : Cleaning is the responsibility of the tenant. At the end

of the stay, the rented accommodation must be returned in a perfectly clean condition inside and in the immediate vicinity. (+33)06 09 20 48 86, by post : 14 rue Saint Jean, 75017, Paris.(France)

Otherwise, the cleaning deposit (cf deposit) will be cashed.

Instructions: The tenant must respect all the rules of the campsite and must ensure that they are respected by all persons residing with him and under his responsibility. The campsite cannot, under any circumstances, be held responsible for the loss of personal objects, injuries or damage that may occur to holidaymakers or their property during their stay.

In the event of non-compliance or serious misconduct, the campsite will not be held responsible, except for its own fault. The Château des tilleuls reserves the right to cancel the reservation or to refuse access to the campsite if it finds that the pitch or accommodation reserved is intended for minors under 18 years of age not accompanied by their legal guardians.

Security deposit: It is requested in credit card impression: material deposit of 200 € per night and cleaning deposit of 50 € + material deposit of 300 € for weekly rental. These deposits will not be cashed and will be returned to you or cancelled in the week following your departure, after an inventory of fixtures and fittings, after deduction of any missing items or damage, and if your accommodation is ready to be re-let immediately (final cleaning carried out). In the event of damage exceeding the amount of the deposit, the tenant undertakes to pay the full amount on proof.

Disputes: In the event of a dispute, and after having contacted the campsite's customer service, any campsite customer may refer the matter to a consumer ombudsman within a maximum of one year from the date of the written complaint, by registered letter, to the operator.

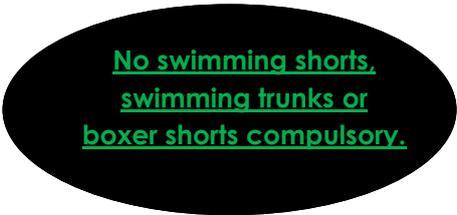
The contact details of the mediator who may be contacted by the customer are as follows : Centre De Médiation et de règlement amiable – CM2C, online : www.cm2c.net, by mail : cm2c@cm2c.net, by phone :

Payment: cash, credit card, transfer bank.

Agreement : The Château des Tilleuls is VACAF approved and classified as a 3* leisure centre.

Image rights : You expressly authorise the Château des Tilleuls to use any photos of you or your children that may be taken during your stay for the campsite's advertising purposes.

Outside swimming pool : There is no lifeguard, therefore children can only access the pool accompanied by an adult



Standard rental inventory :

BEDS : 1 pillow / person,
1 duvet or blanket / bed

FURNITURE : 1 parasol + stand, 1 set of garden furniture, 1 barbecue, 2 sunbathings

Dishes: 1 dinner plate, 1 soup plate, 1 dessert plate, 1 cup, 1 saucer, 1 mug or bowl, 1 glass, 1 stemmed glass, 1 fork, 1 knife, 1 steak knife, 1 spoon, 1 teaspoon per person
1 carafe, 2 salad bowls, 2 dishes, 2 trivets

KITCHEN : 1 refrigerator, 1 microwave oven, 1 salad spoon, 1 colander, 1 can opener, 1 corkscrew, 4 plastic kitchen utensils, 2 utility knives, 1 chopping board, 1 salad spinner, 1 cutlery tray, 1 frying pan, 2 saucepans, 1 stewpot, 1 electric coffee machine

HOUSEHOLD: 1 broom, 1 dustpan + brush, 1 mop, 1 bucket, 1 kitchen bin, 1 bathroom bin, 1 clothes dryer, 8 hangers, 1 mat

Non-exhaustive and non-contractual list

Description of our accommodation :

Bivouac

2 or 4 people



For 2 people : 1 elevated tent, on stilts, access with a scale with a hatch.

2 slat bed bases + mattresses, an electrical plug, a table + seats under the mezzanine.

For 4 people : 2 bivouac tent face-to-face connected with an elevated terrace, 2 slat bed bases + mattresses, an electrical plug per tent + table + seats under the mezzanine.

Access to the campsite's sanitary facilities included (showers with hot water) Year of installation : 2014

Pets are forbidden – No smoking in the facilities.



Coco Sweet 2-4 people

16 square meters + terrace

Without sanitary facilities, nor kitchen.

1 bedroom : 1 double bed (140*190 cm), blankets included (provide pillows)

Main room : A folding table, 4 stools, micro-wave oven,

1 tabletop fridge, a Senseo coffee- maker, crockery (4 plates, 4 glasses,

6 knives, 6 forks, 6 spoons, a pitcher, 4 coffee-cups, 4 bowls and storage space). A living room / or a bedroom :

2 mattresses + slat bed bases (80*190 cm), blankets included (provide pillows). A garden set with 1 table + 4 chairs, 2 outside armchairs.

Access to the campsite's sanitary facilities included (showers with hot water)

Year of installation : 2015 **Pets are forbidden – No smoking.**



Tithome - 2/5 people

20 square meters

1 bedroom 1 double bed (140*190 cm), duvets included (provide pillows and sheets).

1 bedroom : 1 bed 80*190 cm + 1 pull-out bed 80*190 cm, duvets included (provide pillows and sheets).

1 bunk bed type cabin.

A kitchen space with hob, fridge, storage, dishes, coffee maker, microwave, table, chairs

Accommodation without sanitary or water, water point on the site

Access to the campsite's sanitary facilities included (showers with hot water)

Disposable sheets available (possibility comfort pack: sheets made on arrival, towels and linen). Year of Installation : 2020

Pets are forbidden – No smoking.



Minihome - 2/4 people

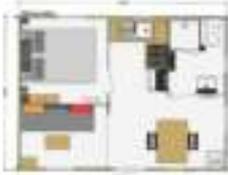
2 bedroom mobile home with toilet but no shower room.

A kitchen with fridge, microwave, coffeemaker, crockery, hotplate water point on the pitch. Access to the sanitary facilities included.

Pillows and duvets provided, disposable sheets available.

Possibility to rent sheets. Car park on the pitch.

Mobile Home 2 people



18 square meters + terrace

1 bedroom : one double bed (140*190 cm), duvets and pillows.

The main room with equipped kitchen : 2 gases stoves, micro-wave oven, a coffee-maker, television, 1 lounge/dining room.

1 bathroom with shower, washbasin and toilets.

A garden set with 1 table, 2 chairs, 2 sunbathings.

1 barbecue.

Year of installation : 2019 - **Pets are accepted with a supplement.**

No smoking.

Chalet (renovated)

4-5 people



25 square meters + double terrace

1 bedroom : 1 double bed (140*190 cm), duvet and pillows.

A second room : 2 single stacked beds (80*190cm), and an other single bed (80*190 cm) ; duvets and pillows.

Main room with equipped kitchen, 2 gases stoves, crockery, micro-wave oven, a tabletop fridge without freezer, dining area, television, bathroom with shower, washbasin, separate toilets.

A garden set with a table + 5 chairs + 2 lounge-chairs, 1 barbecue.

Installation year : 2005

Pets are accepted with a supplement.

No smoking.

Mobile-home 4 people



30 square meters + terrace

1 bedroom with 1 double bed (140*190cm), duvets and pillows.

1 other bedroom with 2 single beds (80*190 cm), duvets and pillows.

The main room with equipped kitchen, 4 gases stoves, crockery, micro-wave oven, coffee-maker, fridge + freezer box, television, lounge area and dining room. Bathroom with shower and washbasin. Separate toilets.

A garden set : 1 table + 4 chairs, 2 lounge-chairs, 1 barbecue.

Installation aged less than 5 years.

Pets accepted with a supplement.

No smoking.

Mobile home

4 people « comfort »

Same as the 4 people with a higher quality of comfort.



Mobile-home

6 people



34 square meters + terrace

1 bedroom with 1 double bed (140*190cm), duvets and pillows.
2 others bedrooms with 2 single beds (80*190 cm), duvets and pillows.
The main room with equipped kitchen, 4 gases stoves, crockery, micro-wave oven, coffee-maker, fridge + freezer box, television, lounge area and dining room. Bathroom with shower and washbasin. Separate toilets.

A garden set : 1 table + 6 chairs, 2 lounge-chairs.1 barbecue.

Installation aged less than 5 years.

Pets accepted with a supplement. No smoking.

Mobile-home Premium

6 people



40 square meters + terrace

1 bedroom with 1 double bed (140*190cm), duvets and pillows.
2 others bedrooms with 2 single beds (80*190 cm), duvets and pillows.
The main room with equipped kitchen, 4 gases stoves, crockery, micro-wave oven, coffee-maker, fridge + freezer box, television, lounge area and dining room. 2 Bathrooms with shower and washbasin. Separate toilets.

A garden set : 1 table + 6 chairs, 2 sunbathings.1 barbecue.

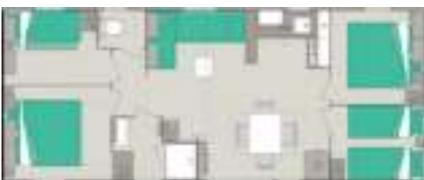
Installation aged less than 2 years.

Pets accepted with a supplement.

No smoking.

Mobile-home

8 people



38 square meters + terrace

2 bedrooms with 1 double bed (140*190cm)
2 bedrooms with 2 single beds (70*190cm)
Main room with kitchen : gaz stoves, micro waves, fridge coffee maker.
Lounge with table, couch and chairs, tv, wifi.

Bathroom with shower and washbasin, and a separate toilet

Pets accepted with a supplement.

No smoking.

Activities

- Daytime tournaments and games in July and August*.
- Multisport field, beach volleyball available all year.
- Tennis court*, open all year
- Weight room*, open from the 1st of May to the 30th of September.
- Playground, outdoor fitness equipment available all year.
- Table tennis, covered petanque court available all year.
- 5-hole mini golf course*, accessible from April to October.
- Trampoline* and inflatable structures* in July and August.
- Sauna* (on reservation with a deposit of 10 €) accessible during the opening hours of the pool from 01/06 to 04/09.
- **Outside swimming pool*** open from the **1st June to the 4th September 2022, heated from 1st June to 1st September** at 28°C: **no swimming shorts allowed.**

(*Leisure pass required)

- **Réception, ouverte dès le 1er mars selon horaires affichés.**



SERVICES :

- Reception : Wifi, Internet terminal at the reception, documentation and tourist information.
- Library, possibility to borrow books for free.
- Bar and restaurant according to posted opening hours, open from the 1st of April to the 30th of September, closed on Wednesdays.
- Grocery shop open during reception hours.
- Bread and pastries **only on reservation** at the reception (payment on order).
- Electronic games room with pool table, table football, electronic games open in July and August.



Le Château des Tilleuls - SAS Caravaning St Hubert - RC 61732105400026 - Code APE 5530Z

